

# **Crew Portal 1.2 Release Notes**

| Product Release In | Iformation  |
|--------------------|---|
| Product:           | BASSnet <sup>™</sup> Crew Portal 1.2 (BN2.11 SP3 Compliant)   |
| Release Number:    | CP1.2   |
| Release Date:      | 15 December 2023  |
| Customer Support:  | For more information or support, please visit our website <a href="http://www.bassnet.no/">http://www.bassnet.no/</a> |

#### This release addresses the following issues:

This release note describes the new enhancements and system corrections (as reported by Customers), if any, made in BASSnet Crew Portal 1.2 released on 15<sup>th</sup> December 2023.

Enhancements/fixes have been implemented in the following modules:

| General         | Travel Document     |
|-----------------|---------------------|
| Profile         | Evaluation Overview |
| <u>Schedule</u> | Training            |
| Certificate     | <u>Travel</u>       |

## **Recent Changes**

## Enhancements

- 1. General
- [CR 15019] To check whether BASSnet Crew Portal is connected to the correct HRM database, a new database checking mechanism has been implemented in the Authentication, HR Manager, and Register services.

Setting an incorrect database connection for any one of the three Web API services will return an error to indicate the incorrect database connection. The following example shows the error message that will be returned when the database connection for the BASSnet Authentication Service is incorrect.



| •   | figuration Utilities                               |  | -      | □<br>? A | <b>X</b><br>bout |                    |
|---|--|--|--------|----------|------------------|--------------------|
| Database Acc  |  | Snet Crew Portal Service 1.2(BNHRMC Authentication Service) 2.11 SP3(Web.d                             | :onfig | ]        |                  |                    |
| Server  | SQL Server     Ga2-sqlsvr/sql2022     CON014552_04 | Image: Service     X     + $\leftarrow \rightarrow \mathbf{C}$ Image: Service     X                    | BNHR   | мсра     | uthen            | icationSvc2.11SP3/ |
| User ID:  | ICON211SP3_QA<br>58                                | BASSnet Auth Service is up and running.<br>Error: {"Message":"The underlying provider failed on Open." | "}     |          |                  |                    |
|   | Test Connection                                    |  |        | _        |                  |                    |
| 12/7/2023 11:43:<br>Failed to connect<br>Login failed for u | to [sa] application database with error:           |  |        |          |                  |                    |

- □ [CR 15079] The default installation folder for BASSnet Crew Portal has been changed from *C*:\*Program Files (x86)* to *C*:\*Program Files* as the app supports 64-bit.
- [CR 14263] The Change and Reset Password features have been added via the Manage Password option on the login screen to enable users to change or reset their password from BASSnet Crew Portal if required.

| Elect Management Systems<br>Integrated ERP Solution for Shipping & Offshore<br>Powered by BASS |                                |
|--|--------------------------------|
| User ID  | _                              |
| Password   | _                              |
| Login  |                                |
| Manage Passwor   |                                |
|  | ×                              |
| Change Password  | Reset Password                 |
| * Old Password:  |                                |
| * Confirm Password [   |                                |
| Change   | Change Password Reset Password |
| chang  | *Access Code Sand Access Code  |
|  | * New Password                 |
|  |                                |
|  | * Confirm Password:            |



## 2. Profile

[CR 14641] Users can now upload, view, and edit attached files directly from their profile via the new Attachment feature added on the Profile screen. Clicking the button opens the Upload Manager screen to Add Attachments or URLs.

| ŵ                  |                    |                 | SSnet <sup>®</sup>                          |                | ŕ         |
|--------------------|--------------------|-----------------|---|----------------|-----------|
| Prof               | ile                | A<br>C<br>R     | LI, DIN<br>hief Offi<br>01836<br>2484791686 |                |           |
| Upload M<br>Add UR | _                  |                 |   |                | ×<br>Save |
|                    | Add Attac          | hment(s)        |   |                |           |
| 799-4961           | 1                  |                 |   |                |           |
| E-Mail             |                    |                 |   |                |           |
| bassadap           | oter@gmail.co      | m               |   |                |           |
| Beneficiari        | es                 |                 |   |                |           |
| Sort Seq           | Status<br>APPROVED | Name<br>sTd MMx | Currency<br>USD                             | Amount<br>0.00 | Ð         |

Users can also view and edit attachments uploaded from BASSnet HR Manager. To use this feature, users must be granted access rights to READ, EDIT, INSERT, and/or DELETE attachments in HR Manager.

| histration | n > User's Details                             |                      |                                |                 |   |
|------------|--|----------------------|--------------------------------|-----------------|---|
| ٦          | × 🖻  |                      |                                |                 |   |
|            |  |                      |                                |                 |   |
| er's Deta  | ail  |                      |                                |                 |   |
| * ID:      | 00017388                                       | Active Directory ID: | Deac                           | ivate           |   |
| * Name:    | WILLIAM BARTON                                 | * Type:              | Vessel & Office V              |                 |   |
| rst Name:  | WILLIAM  | Last Name:           | BARTON                         |                 |   |
| elephone:  |  | Business Phone:      |                                |                 |   |
| Mobile No: |  | Email Address:       |                                |                 |   |
|            |  |                      |                                |                 |   |
| -          | ∏Insert ☐Edit ☐Read ☐Yes                       | Grant                | Grant All Revoke All Copy From | Type            | Description:  |
|            | nviege name .                                  |                      |                                | Type            | Allows users defined access to the Crew Profile.      |
| >          | CREWING - POEA(1)                              |                      |                                |                 |   |
| >          | CREWING - PRE PROMOTION LIST(1)                |                      |                                |                 |   |
| ~          | CREWING - PROFILE(17)                          |                      |                                |                 | Select the check boxes below to assign access rights. |
| Cr         | rew Portal - Allow Login                       |                      |                                | Vessel & Office | 🖃 🗹 DELETE  |
| Cr         | rew Portal - Skip Validation                   |                      |                                | Vessel & Office | INSERT  |
| Cr         |  |                      |                                |                 | EDIT  |
| Cr         | rev Profile - Comments Indicator               |                      |                                | Vessel & Office | READ  |
| Cr         | rew Profile - Crew Consent                     |                      |                                | Vessel & Office |   |
| Cr         | rew Profile - Proposed for Promotion Indicator |                      |                                | Vessel & Office |   |
|            |  |                      |                                | Vessel & Office |   |



□ [CR 13984] Users can now view and add bank accounts and their beneficiaries' bank accounts on the crew **Profile** screen.

| Seq                           | Status             | Name          | Currency   | Amount              |  |
|-------------------------------|--------------------|---------------|------------|---------------------|--|
|                               | APPROVED           | JACKSON PHIL  | USD        | 0.00                |  |
| Seq                           | Status             | Name          | Currency   | Amount              |  |
|                               | APPROVED           | Jimmy Jackson |            | 0.00                |  |
| Seq                           | Status             | Name          | Currency   | Amount              |  |
|                               | PENDING            | John Jackson  |            |                     |  |
| Seq                           | Status             | Name          | Currency   | Amount              |  |
|                               | PENDING            |               |            |                     |  |
| 1 🖻 ×                         |                    |               |            |                     |  |
| Statu                         | PENDING            |               | * Name:    |                     |  |
| Bank Cod                      | s [                |               | * Banic    | - Select Bank -     |  |
|                               | s (                |               | BIC Code:  |                     |  |
| Swift Cod                     |                    |               |            |                     |  |
| Address                       |                    |               | Address 2: |                     |  |
| Address<br>Address            |                    |               | Address 4: |                     |  |
| Address<br>Address<br>Country | - Select Country - |               | Address 4: |                     |  |
| Address<br>Address            | - Select Country - |               | Address 4: | - Select Automate - |  |

#### 3. Schedule

- [CR 14910] The license compliance checking in BASSnet Crew Portal has been updated to reflect the changes in BASSnet HR Manager that allows linking of flag state licenses to national licenses. The holder of the national license will also be able to sail on vessels with the endorsed flag state licenses/COR/COE.
  - When a crew's National license is *not the same* as the vessel's flag, the system will check (as displayed on the Check Compliance screen) whether the crew possesses a valid Flag State endorsement/COR that is the same as the vessel's flag.
  - When a crew possesses a valid National license that is the *same* as the vessel's flag, the system will exclude checking for the selected flag state licenses.

#### 4. Certificate

 [CR 14667] If the Certificate validity is not marked as Permanent, the Expiry Date will now be auto populated based on the issued date and certificate validity period entered in BASSnet HR Manager.



| ል                              | Powered by BASS    | ť                         |
|--------------------------------|--------------------|---------------------------|
| Certificate                    | ,                  |                           |
| SEAGULL CBT                    |                    | Expiry Date<br>10/04/2026 |
| STATUTORY<br>ASSESSOR TRAINING | i                  | Expiry Date<br>10/03/2028 |
| 6                              | ×Û                 |                           |
| * Certificate:                 | ASSESSOR TRAINING  |                           |
| Cert Group:                    | STATUTORY          |                           |
| * Certificate No.:             | STAT-675832-123C   |                           |
| Issued Date:                   | 10/03/2023         | ۵                         |
| Expiry Date:                   | 10/03/2028         | ۵                         |
|                                | Permanent          |                           |
| Issued By:                     |                    |                           |
| Issued Country:                | - Select Country - | Č4                        |

## 5. Travel Document

□ [CR 14277] The **Document Type** will now be displayed as the document header on the Overview screen (previously, this was hard-coded). For visa and vaccination records, the Visa/Vaccination Type will be displayed as the document description (below the header).

| AUSTRAL<br>CREWMA |                             | piry Date<br>/31/2026 |
|-------------------|-----------------------------|-----------------------|
| ධි                | m × 0                       |                       |
|                   | * Doc Type: AUSTRALIAN VISA |                       |
|                   | * Visa Type: CREWMAN        | ~                     |



#### 6. Evaluation Overview

[CR 13427] A new Evaluation Overview feature has been added that will provide users a summary of their past evaluation records. When users click an evaluation record, they will be able to view the details of the evaluation, as shown in the screenshot below.

| ŵ                  | Powered by BASS     |   |  |                 |  |
|--------------------|---------------------|---|--|-----------------|--|
|                    | CREW PORTAL         |   |  |                 |  |
| Profile            | Schedule            | Evaluation Overview                     | BASSnet<br>Pawred by BASS  |                 |  |
| Certificate        | Travel Document     | Activity<br>SAIL                        |  | Rank<br>CPT     | Last Updated<br>10/24/2019 9:08:04<br>PM |
| Approval Status    | Evaluation Overview | Sign On:<br>Sign Off:<br>Occasion Date: | MT Asian Feeder 2<br>10/24/2019<br>12/22/2019<br>11/27/2019<br>LEADERSHIP (for Officers) |                 |  |
| <b>Š</b><br>Travel | Logout              | Evaluator Name:<br>Avg Score:           | BASS Administrator - BN 211 5<br>4.14<br>10/24/2019 9:08:04 PM                           | 5P3 Demo Functi | onal                                     |
|                    |                     |   |  | (               | ٩  |
|                    |                     |   |  |                 |  |

#### 7. Training

[CR 13428] A new Training feature has been added that will provide users a summary of their completed and upcoming training records. When users click a training record, they will be able to view the details of the training, as shown in the screenshot below.

|   | <u>ሰ</u>                     | Fowered by BASS           |          |
|---|------------------------------|---------------------------|----------|
|   |                              | CREW PORTAL               |          |
| Training                                | Powered by BASS              |                           | License  |
| SEAGULL CBT<br>INSPECTIONS              |                              | Expiry Date<br>08/09/2026 | Payslip  |
| COMPANY<br>NIS RULES& REG. MASTERS      |                              | Expiry Date<br>Permanent  | (R)      |
| COMPANY<br>FAST RESCUE BOAT             |                              | Expiry Date<br>Permanent  | Training |
| SEAGULL CBT<br>SHIP SECURITY AWARENESS  |                              | Expiry Date<br>Permanent  |          |
| STATUTORY<br>BASIC TANKER FAMILIARIZATI | ON                           | Expiry Date Permanent     |          |
| STATUTORY<br>ADVANCED FIREFIGHTING A-1  | л/3                          | Expiry Date<br>Permanent  |          |
| * Training:                             | ADVANCED FIREFIGHTING A-VI/3 |                           |          |
| Training Group:                         | STATUTORY                    |                           |          |
| Start Date:                             | 04/18/2023                   |                           |          |
| End Date:                               | 04/18/2023                   |                           |          |
| Expiry Date:                            | mm/dd/yyyy                   |                           |          |



## 8. Travel

[CR 13429] A new Travel Overview feature has been added so that crew members can view their past, present and future travel details in BASSnet Crew Portal and get updated travel information. Only travel records with the 'Confirmed' travel status will be displayed.

|                 | CREW P       |            |                |               |       |
|-----------------|--------------|------------|----------------|---------------|-------|
|                 |              |            | BASSnet        |               |       |
| 2               |              |            | owered by BASS |               |       |
| Profile         | • Travel     |            |                |               |       |
|                 | Sign On      | From       | То             | Status        |       |
|                 | Oct 24, 2019 | SIN        | OSL            | SENT TO TRAVE | AGENT |
| Certificate     | Sign On      | From       | То             | Status        |       |
|                 | May 01, 2021 | OSL        | HAM            | OPEN          |       |
| 1               | Sign Off     | From       | То             | Status        |       |
| Approval Status | Oct 03, 2023 | HND        | YNE            | SENT TO TRAVE | AGENT |
|                 |              | Port Agent |                |               |       |
| 1               |              | 4          |                |               | \$    |
| Travel          |              | <u> </u>   | $\cup$         | 9             | 0     |
|                 |              |            |                |               |       |
|                 |              |            |                |               |       |
|                 |              |            |                |               |       |
|                 |              |            |                |               |       |
|                 |              |            |                |               |       |
|                 | -            |            |                |               |       |
|                 |              |            |                |               |       |
|                 |              |            |                |               |       |
|                 |              |            |                |               |       |

Clicking on a travel record will display the **Port Agent** and provide the following options:

• **Flight** – View flight details such as departure and arrival date/time/airport, duration of flights, and number of stops.

| <u>ଜ</u>  | Powered by BASS           |  |
|---|---------------------------|--|
| • Travel  | Sign On                   | Sign Off   |
| DEPARTURE<br>SINGAPORE CHANGI AIRPORT<br>SIN 4<br>Oct 24, 2019<br>8:00 AM | 0 Stops                   | ARRIVAL<br>OSLO<br>OSL<br>Oct 24, 2019<br>11:00 AM |
| SINGAPORE CHANGI AIRPORT  | Emirates Airlines - Ek123 | oslo<br>OSL  |
| Oct 24, 2019<br>8:00 AM<br>Oct 24, 2019                                   | 3hrs                      | Oct 24, 2019<br>11:00 AM<br>Oct 24, 2019           |
|   |                           |  |



• **Transport** – View details of ground transportation that have been arranged such as pickup and drop-off date/time and location.

|                | *                |               |            | \$ |
|----------------|------------------|---------------|------------|----|
| Transport Mode |                  | Pickup Date   | Pickup Tim |    |
| Limo           |                  | 10/03/2023    | 12:00 AM   |    |
|                |                  |               |            |    |
|                | Pickup Location: | Hilton Tokyo  |            |    |
|                | Drop Date:       | 10/03/2023    |            |    |
|                | Drop Time:       |               |            |    |
|                | Drop Location:   | Tokyo airport |            |    |
|                | Comments:        |               |            |    |

• **Hotel** – View accommodation details that have been arranged such as check-in and check-out date/time and room details.

|                       | 4  |                            |                        | \$                         |
|-----------------------|--|----------------------------|------------------------|----------------------------|
| Hotel<br>Hilton Tokyo |  |                            | Duration<br>3 night(s) | <mark>Guest(s)</mark><br>1 |
|                       | Hotel Agent:<br>Check-In Date:<br>Check-In Time: | Hilton Tokyo<br>10/01/2023 | E)                     |                            |
|                       | Check-Out Date:<br>Check-Out Time:               | 10/04/2023                 | Ð                      |                            |
|                       | Room Type:<br>Address:                           | 1                          |                        |                            |
|                       | City:<br>Country:<br>Telephone:                  |                            |                        |                            |
|                       | Comments:  |                            |                        | (FI)                       |
|                       |  |                            |                        |                            |

• Attachment – View any attached documents/files, if any.





• **Travel Expenses** – Click + at the bottom right to add any additional travel expenses for claims and reimbursements. Click the paperclip icon to upload receipts or any files relevant to the expense.

| 4                   |  | ٤ (\$                  |
|---------------------|--|------------------------|
| Date<br>11/17/2023  | Travel Cost Type<br>Transport Claim      | Amount (DKK)<br>100.00 |
| Date                | Travel Cost Type<br>Meal Claim           | Amount (USD)<br>100.00 |
| Date<br>10/03/2023  | Travel Cost Type<br>Travel Reimbursement | Amount (USD)<br>500.00 |
| ۵ ش ×               | Q  |                        |
| * Travel Cost Type: | Travel Reimbursement                     | ~                      |
| * Account:          | TRAVEL ALLOWANCE                         | *                      |
| Date:               | 10/03/2023                               |                        |
| * Currency:         | U.S. DOLLAR                              | ~                      |
| Amount:             | 500.00                                   |                        |
|                     | Recoverable                              |                        |
| Charge To:          | Company                                  | ~                      |
| Charge Description: | - Select Company -                       | ~                      |
| Reimburse To:       | Crew                                     | ~                      |
|                     |  |                        |

---End of Document---