

Crew Portal 1.3 HF1-001 Release Notes

Product Release Information

Product:	BASSnet™ Crew Portal 1.3 (BN2.11 SP3 Compliant)
Release Number:	CP1.3 HF1-001
Release Date:	4 April 2025
Customer Support:	For more information or support, please visit our website http://www.bassnet.no/

This release addresses the following issues:

This release note describes the new features and enhancements made in BASSnet Crew Portal 1.3 HF1-001 released on 4th April 2025.

Recent Changes

- ❑ [CR 16011] The Crew Portal now supports multi-domain login using Single Sign-On (SSO), allowing users to alternate between different domain accounts within the same organization.

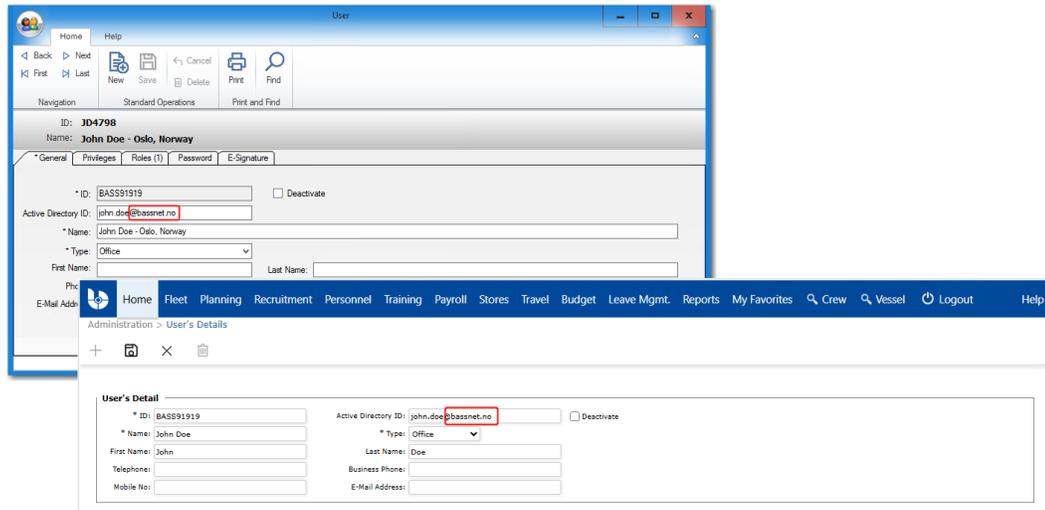
For customers using SSO via Azure Active Directory (AAD), please ensure that the Active Directory ID is entered in the format **user@domain.com** to ensure successful authentication.

For example, a user John Doe who has accounts in Norway and Malaysia with two domains must log in with his Active Directory IDs (john.doe@***bassnet.no*** and john.doe@***bassnet.my***), instead of just "john.doe".

However, assuming there are two users named John Doe with two different domains (one in Norway and one in Malaysia), then they will be differentiated by their User ID:

- John Doe 1:
User ID: **BASS91919**
Active Directory ID: john.doe@***bassnet.no***
- John Doe 2:
User ID: **BASS92920**
Active Directory ID: john.doe@***bassnet.my***

In any case, one user can only have one Active Directory ID (if they have two or more accounts, then their domains in the Active Directory ID cannot be the same). When registering a new user in BASSnet or HR Manager, make sure the domain is included in the **Active Directory ID** field.



Note: This update includes configuration changes that are required for the Crew Portal to function properly. If these changes are not applied, users may experience issues when accessing the Portal. A step-by-step guide will be provided to assist with the configuration process. For further clarification or assistance, please contact BASS Support.

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