

## HR Manager 2.11 SP3 Hotfix 4-000 Patch Release Notes

### Product Release Information

<b>Product:</b>	BASSnet™ HR Manager 2.11 SP3
<b>Release Number:</b>	HR2.11 SP3 HF4-000
<b>Release Date:</b>	16 Aug 2024
<b>Customer Support:</b>	For more information or support, please visit our website <a href="http://www.bassnet.no/">http://www.bassnet.no/</a>

### This release addresses the following issues:

This release note describes the new enhancements and system corrections (as reported by Customers), if any, made in BASSnet HR Manager 2.11 SP3 carried out in the Hotfix 4-000 patch released on 16<sup>th</sup> Aug 2024.

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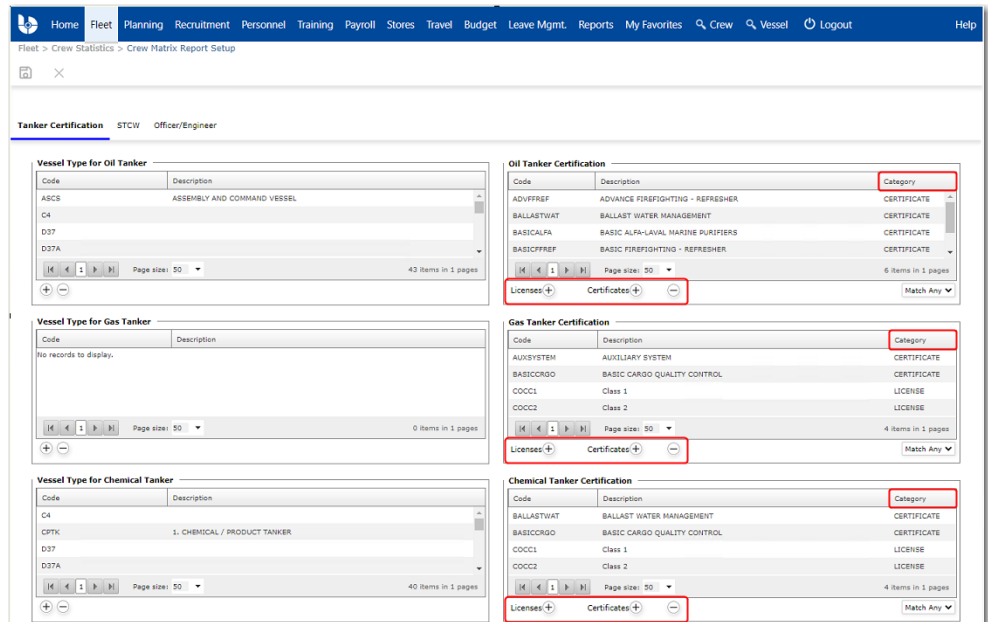
## Enhancements (CRs)

### 1. Fleet

- ❑ [CR 15357] The **Crew Matrix Report** has been enhanced to meet OCIMF requirements by including training certificates, such as radio qualifications and tanker certifications, in addition to licenses.

The following updates have been made in the **Crew Matrix Report Setup**:

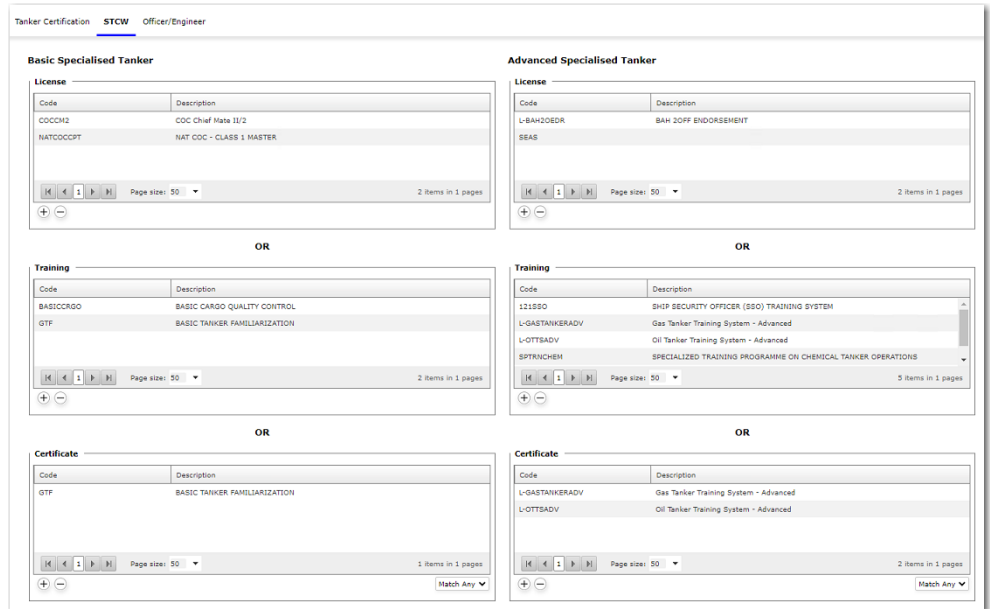
- **Tanker Certification** tab:
  - Users can now add either Licenses or Certificates to the Oil, Gas, and Chemical Tanker Certifications.
  - A new **Category** column has also been added to the Tanker Certifications to differentiate between Licenses and Certificates.



- For the **Radio Qualification Setting**, a new **Certificate for GOC** option has been added, in addition to the existing **License for GOC** option.

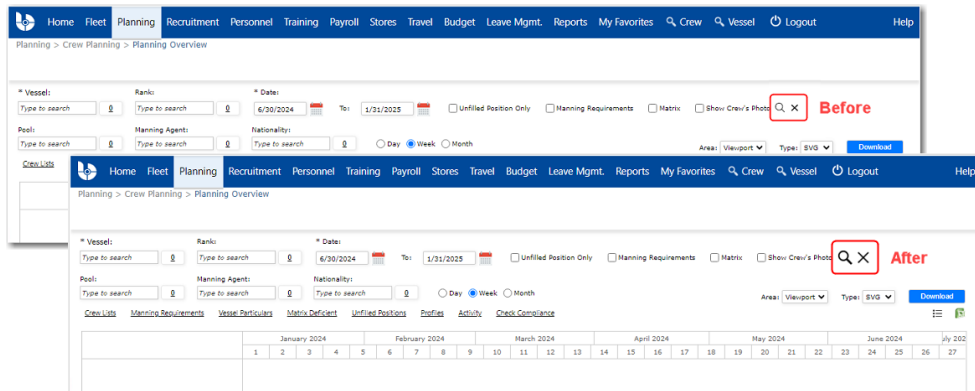


- **STCW** tab:
  - The outdated STCW 95v requirement has now been replaced with the Basic and Advanced Specialised Tanker License / Training / Certificate requirement with the correct 'OR' logic checking.



## 2. Planning

- ❑ [CR 15345] On the **Planning Overview** screen, the magnifying glass icon used as a 'Search' button and the 'X' icon used to clear the search filters have been enlarged to make the icons more prominent and easily noticeable when searching for Crew Planning records.



## 3. Recruitment

- ❑ [CR 15326] The **Job Search** feature has been enhanced to cater to scenarios where there are too many job applicants applying for ashore positions and positions that are not currently open.

Two new Config keys have been added with Primary Values (**Y = Show** and **N = Hide**):

- **CNPVACAN\_ASHORE:** To show/hide the **Ashore** option

- **CNPVACAN\_FUTUREJOBOPENING:** To show/hide the 'future job openings' message

**Available Jobs**

At Sea  Ashore

If none of the current job openings match your requirements, click [here](#) to leave us your details for future job openings.

- ◆ **Chief Engineer**  
Rank: Chief Engineer  
Pool: Active Pool  
Due on 10/23/2024
- ◆ **C/O for Bahamas Chemical Tanker**  
Rank: Chief Officer  
Pool:  
1. Chief Officer is responsible for performing vessel navigation watch duties. 2. S/He is responsible for the entire cargo operation in ports which includes loading, unloading, and cargo planning. ...  
Due on 12/31/2024

- ❑ [CR 14634] The **Job Search** feature has been enhanced to prevent job applicants from applying for the same position twice. On the **Job Details** screen, the following message will be displayed when the System detects that the job applicant has already applied for the position:

Job Detail

**3rd Engineer (Third Engineer) - Active Pool**

**Job Description:**  
3rd engineer.

**Qualification:**  
3rd engineer sailed on few vessel

[Print Application Form](#) [Print Job Details](#) [Apply](#)

**BASSnet HR Manager**  
⚠ You have already applied for a job with the same rank.  
OK

#### 4. Training

- ❑ [CR 14638] Training Centers that are set as '**INACTIVE**' in the **Address** register will no longer be listed on the **Training Centers** and **Training Planner** screens.

## 5. Reports

- ❑ [CR 15421, 15542] The **Retention & Attrition Rate** Excel report generated from the **Planning – Staff Strength** screen has been enhanced so that the data presented in the report tallies with the data in the BASSnet BI Dashboard's Crew Retention report.

The following updates have been made to the report:

- The **Retention Rate** tab has been renamed to the **Retention & Attrition Rate** tab.
- **% Attrition Rate** moved to the **Retention & Attrition Rate** tab, where previously it was in the **Retention & Attrition by Rank** tab.
- **Average Retention Rate (RR)** in the **Retention & Attrition Rate** tab is now calculated using the formula:

$$RR = 100 - [(S - (UT + BT)) / AE] \times 100$$

(The **Retention Rate for Rank** in the **Retention & Attrition by Rank** tab will be calculated using the same formula for each rank.)

- The totals for **Crew Count**, **AE**, **Retention Rate**, and **Attrition Rate** in the **Retention & Attrition by Rank** tab have been removed. The **Crew Count** and **AE** columns will now show the sum of the total number of crew for all months.

Retention & Attrition Rate from July 2021 to January 2024

Month	Total No. of Crew	Crew			
Month		S	UT	BT	
July 2021	282	0	0	0	
August 2021	282	0	0	0	
September 2021	282	0	0	0	
October 2021	282				
November 2021	282				
December 2021	284				
January 2022	287				
February 2022	287				
March 2022	287				
April 2022	287				
May 2022	287				
June 2022	287				
July 2022	287				
August 2022	287				
September 2022	287				
October 2022	287				
November 2022	287				
December 2022	287				
January 2023	287				
February 2023	287				
March 2023	287				
April 2023	287				
May 2023	287				
June 2023	287				
July 2023	287				
August 2023	287	70	70	0	0
September 2023	287	19	19	0	0
October 2023	287	0	0	0	0
November 2023	287	0	0	0	0
December 2023	287	0	0	0	0
January 2024	288	0	0	0	0

Retention & Attrition Rate from July 2021 to January 2024

RANK	CREW COUNT	AE	NUMBER OF TERMINATI ONS FOR VHA TEVE	NUMBER OF UNAVOIDA BLE TERMINATI ONS	NUMBER OF BENEFICIA RY TERMINATI ONS	RETENTI ONS RATE	ATTRITIO N RATE
Junior Third Officer	0	0	0	0	0	0.00%	0.00%
Deck Officer Trainee	0	0	0	0	0	0.00%	0.00%
Junior Officer	0	0	0	0	0	0.00%	0.00%
Junior Fourth Engineer	0	0	0	0	0	0.00%	0.00%
Engine Officer Trainee	0	0	0	0	0	0.00%	0.00%
Electrical Engineer	0	0	0	0	0	0.00%	0.00%
Electrician	0	0	0	0	0	0.00%	0.00%
Asst Electrician	0	0	0	0	0	0.00%	0.00%
Trainee Electrician	0	0	0	0	0	0.00%	0.00%
Deck Cadet	0	0	0	0	0	0.00%	0.00%
Engine Cadet	0	0	0	0	0	0.00%	0.00%
Boysun	0	0	0	0	0	0.00%	0.00%
Pumpman	0	0	0	0	0	0.00%	0.00%
Able Bodied Seaman	70	70	0	0	0	100.00%	0.00%
Ordinary Seaman	19	19	0	0	0	100.00%	0.00%
Junior Ordinary Seaman	0	0	0	0	0	0.00%	0.00%
Deck Crew Trainee	0	0	0	0	0	0.00%	0.00%
Fitter	0	0	0	0	0	0.00%	0.00%
Oiler	0	0	0	0	0	0.00%	0.00%
Wiper	0	0	0	0	0	0.00%	0.00%
Junior Wiper	0	0	0	0	0	0.00%	0.00%
Engine Crew Trainee	0	0	0	0	0	0.00%	0.00%
Chief Cook	0	0	0	0	0	0.00%	0.00%
Messman	0	0	0	0	0	0.00%	0.00%
Junior Messman	0	0	0	0	0	0.00%	0.00%
Catering Crew Trainee	0	0	0	0	0	0.00%	0.00%
Marine Superintendent	0	0	0	0	0	0.00%	0.00%
Technical Superintendent	0	0	0	0	0	0.00%	0.00%
Fleet Manager	0	0	0	0	0	0.00%	0.00%
HQ Manager	0	0	0	0	0	0.00%	0.00%
HR Manager	0	0	0	0	0	0.00%	0.00%
Designated Person Ashore	0	0	0	0	0	0.00%	0.00%
Contractor	0	0	0	0	0	0.00%	0.00%
Electrical Technical Officer	0	0	0	0	0	0.00%	0.00%
<b>TOTAL</b>							

% Average Retention Rate = 100.00  
% Attrition Rate = 0.00

Totals not shown.

- ❑ [CR 15403] The **Training by Joined Vessel** report now includes the **Currency Code** column to differentiate the total costs of training in different currencies. The numbering format for the **Total Cost** column has also been updated to show the correct values with thousands separator and decimal points.

Training By Joined Vessel Printed Date & Time: 6/5/2024 12:53

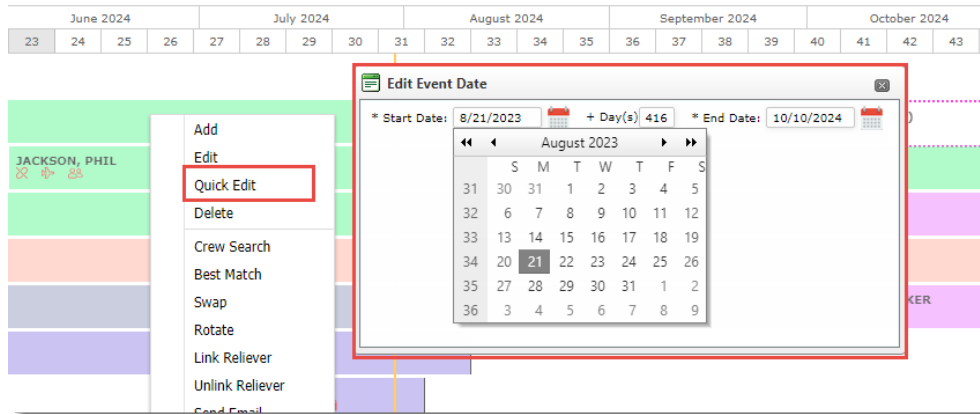
Rank	Name	Crew I/PN	Activity Code	Vessel Code	Sign On	Course Name	Start Date	End Date	Currency Code	Total Cost
						FAMILIARIZATION - SAFETY IN PRACTICE	5/10/2024	5/10/2024		
						FAMILIARIZATION - SAFETY IN PRACTICE	5/3/2024	5/3/2024		
						SAFETY FOUNDATION WORKBOOK EXAM	5/1/2024	5/2/2024		
						Basic Fire Fighting	3/22/2024	3/22/2024		
						ADVANCED FIRE FIGHTING	3/14/2024	3/15/2024		
						Training 1	1/3/2024	1/4/2024	USD	24.00
						Basic Fire Fighting	12/12/2023	12/14/2023		
						Training 1	12/7/2023	12/8/2023		
						Advance Fire Fighting	12/7/2023	12/8/2023		
						Basic Fire Fighting	12/7/2023	12/8/2023		
						SAFETY FOUNDATION WORKBOOK EXAM	10/12/2023	10/12/2023	USD	8,787.00
						FAMILIARIZATION - SAFETY IN PRACTICE	9/28/2023	9/29/2023		
						SAFETY FOUNDATION WORKBOOK EXAM	9/22/2023	9/23/2023		
						FAMILIARIZATION - SAFETY IN PRACTICE	9/21/2023	9/21/2023		
						LIQUID CARGO PROPERTIES	9/15/2023	9/15/2023		
						LIQUID CARGO PROPERTIES	9/14/2023	9/14/2023	USD	785.00
						SAFE CARGO HANDLING - FRAMO	8/15/2022	8/15/2022		
						SAFE CARGO HANDLING - FRAMO	8/14/2022	8/14/2022		
						SAFE CARGO HANDLING - FRAMO	8/13/2022	8/13/2022		

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## Fixes

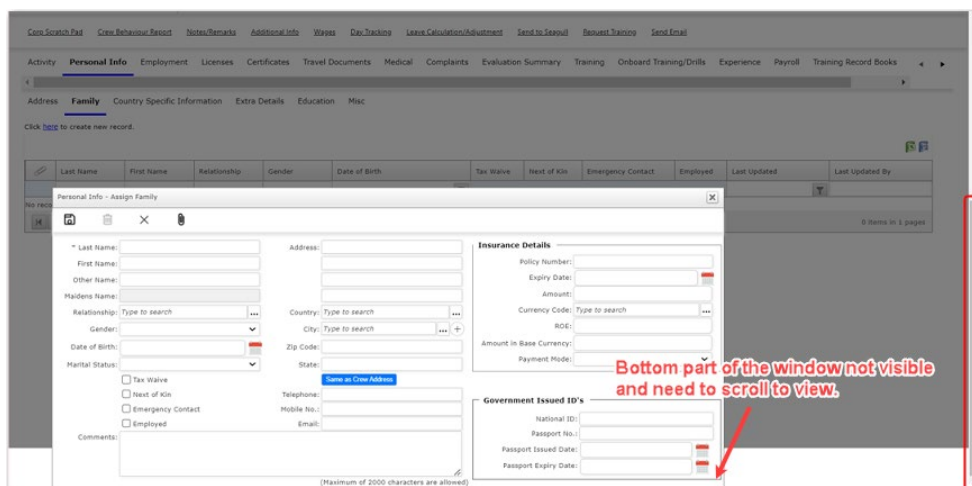
### 1. Planning

- ❑ [82215] Increased the size of the **Edit Event Date** pop-up window (accessed via **Quick Edit** in the right-click menu on the **Planning Overview** screen) to ensure that the date selection calendar box is displayed in its entirety.

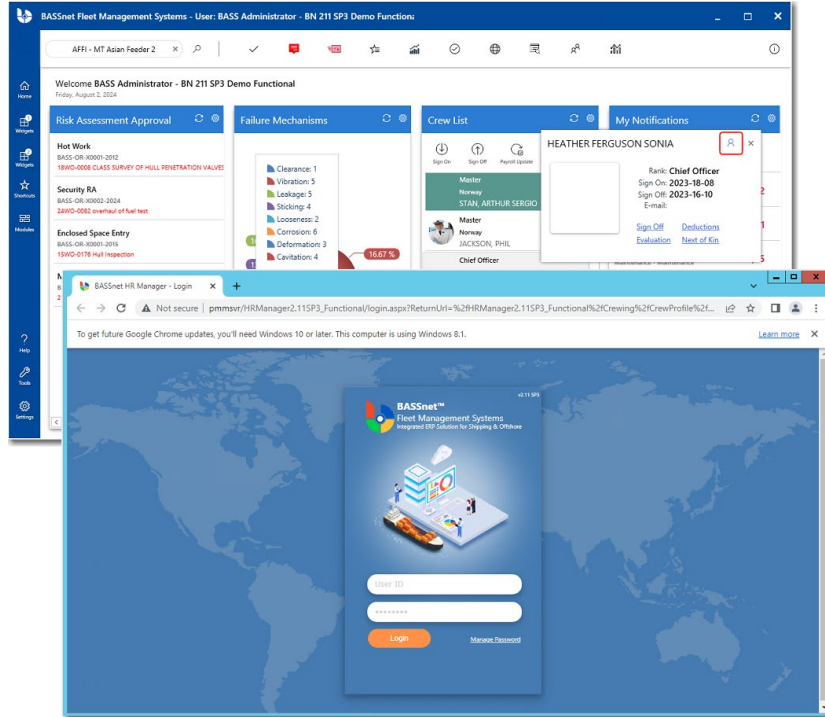


### 2. Personnel

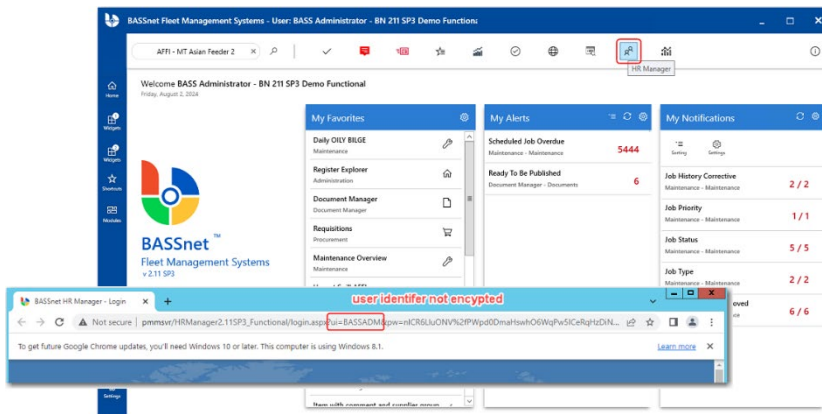
- ❑ [82142] Resolved an issue when adding a new Family record where the **Personal Info - Assign Family** pop-up window opened at the bottom of the screen by default, requiring users to scroll down to view the bottom part of the window.



- ❑ [81759] Resolved the following issues when navigating to HR Manager from BASSnet:
  - Users were required to log in to HR Manager to view a crew profile from the **Crew List** widget when already logged in to BASSnet.

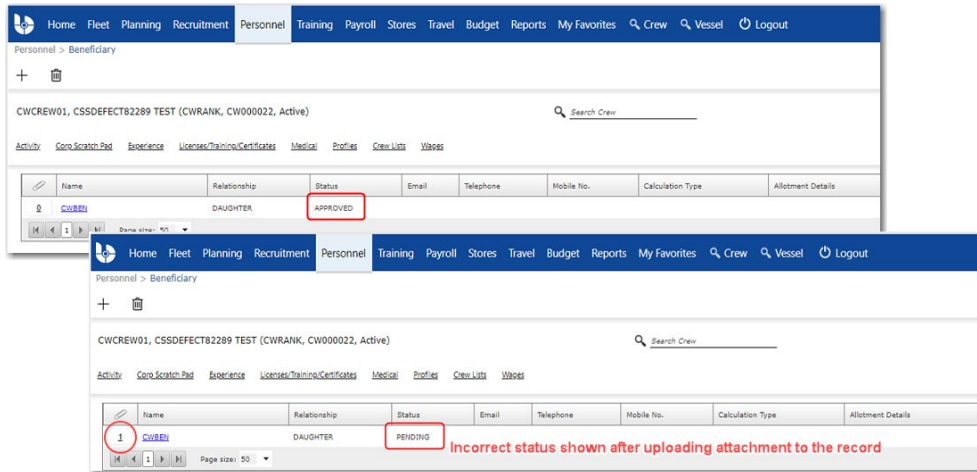


- When opening HR Manager from the BASSnet **Home** screen, the ui (user identifier) parameter in the HR Manager URL was not encrypted.

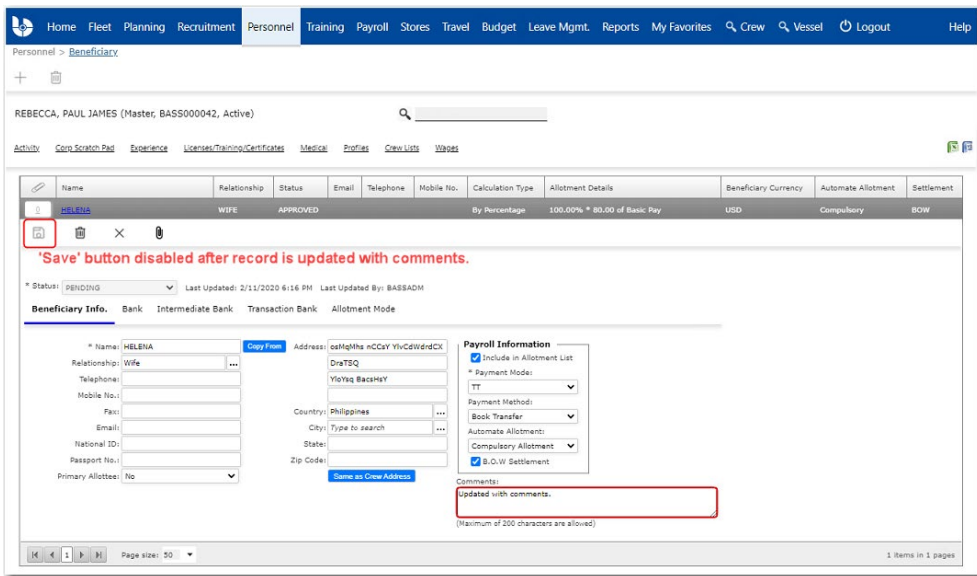


- ❑ [82289] Resolved an issue where records added to screens with the Approval feature showed the wrong status after users who did not have approval rights uploaded attachments to the records.

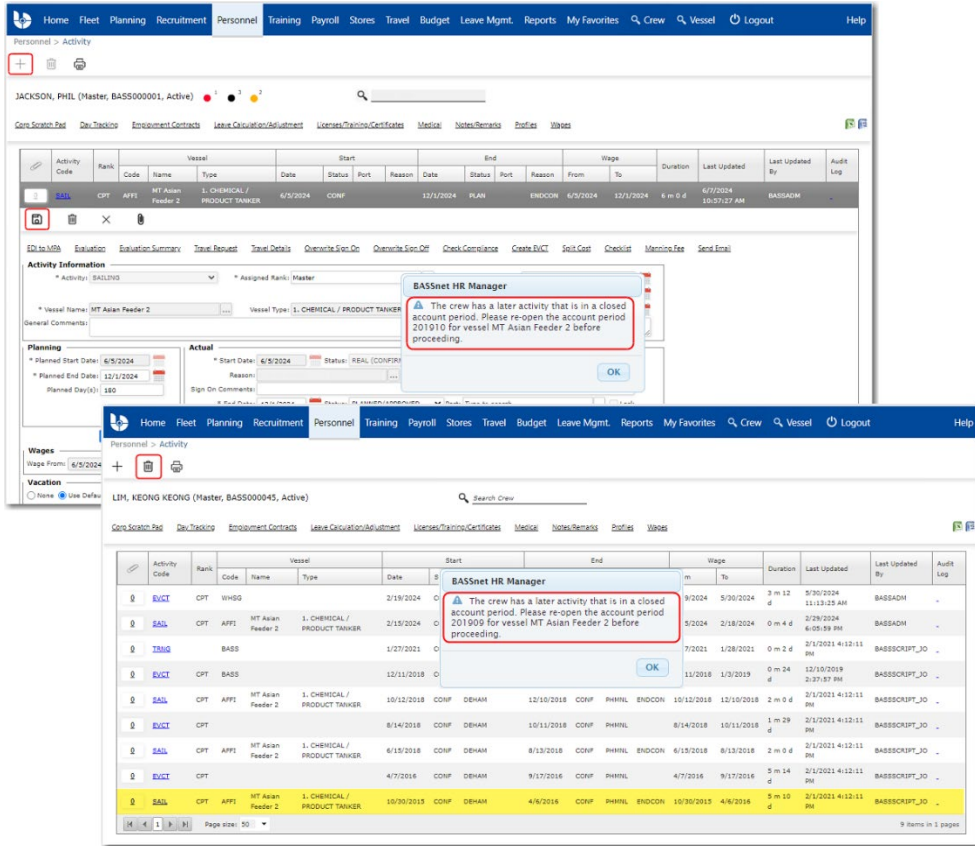




- ❑ [82288] Resolved an issue where the 'Save' button remained disabled after users updated a crew member's Beneficiary Info by filling in the **Comments** field.

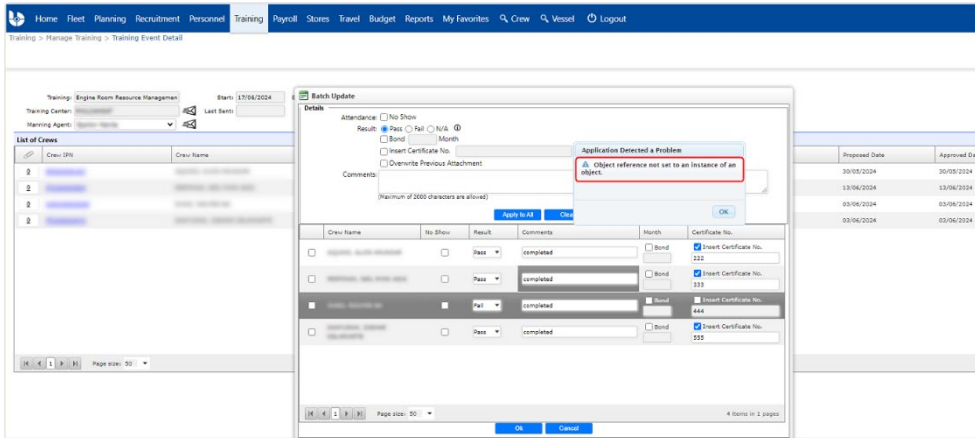


- ❑ [82339] Resolved an issue where the system displayed the following message that prevented a new crew activity from being saved or an existing crew activity from being deleted even though there was no closed account period found for the activity record.

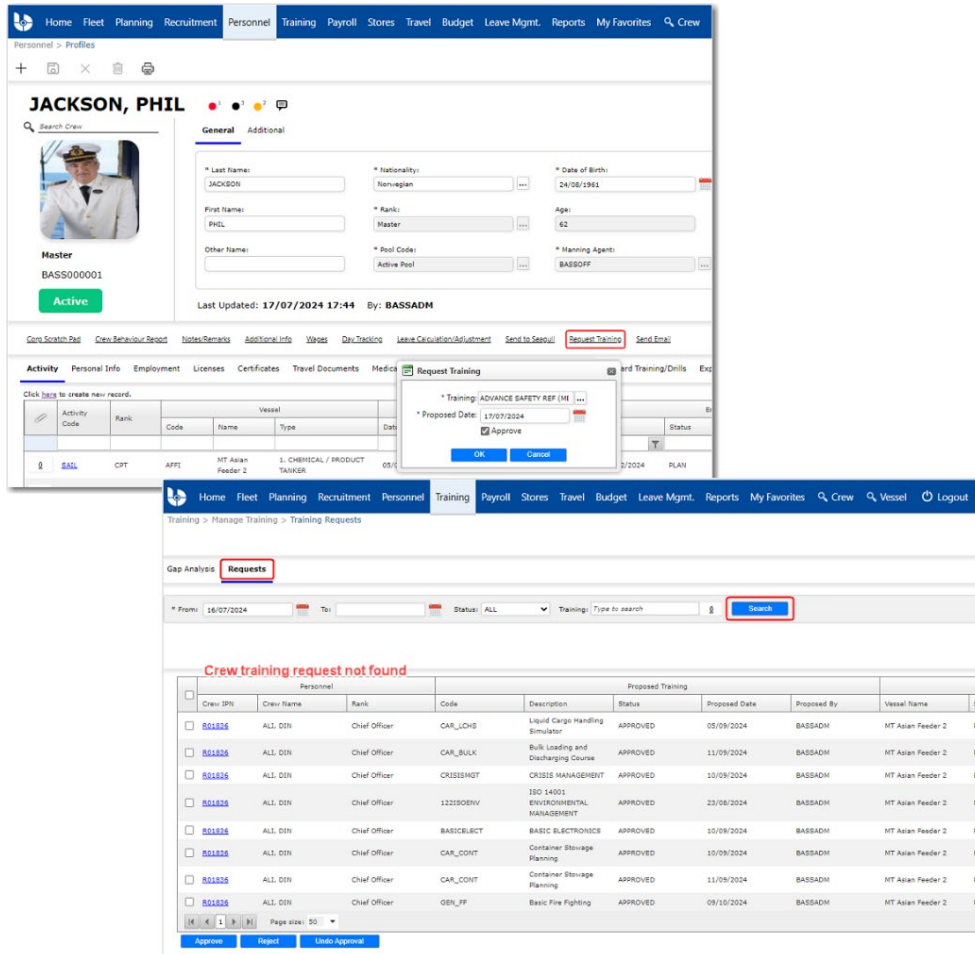


### 3. Training

- ❑ [82207] Fixed the "Object reference not set to an instance of an object" error that returned when updating Training Event records.



- ❑ [82362] Resolved an issue where the **Training Requests** screen failed to display the Training Request record after a training was requested.

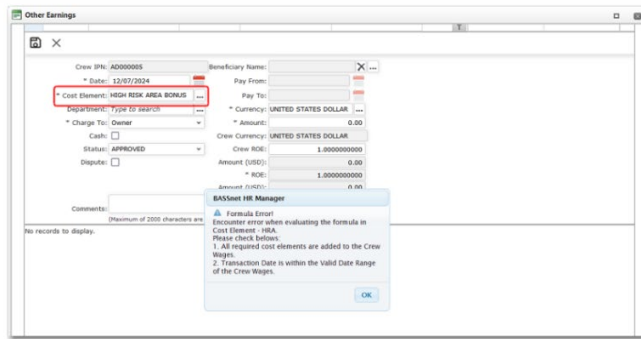
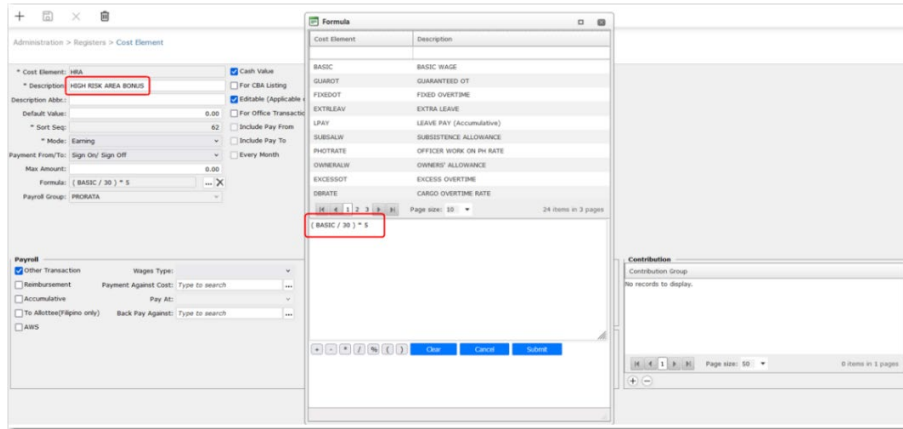


The screenshot shows the BASSnet software interface. The top navigation bar includes Home, Fleet, Planning, Recruitment, Personnel, Training, Payroll, Stores, Travel, Budget, Leave Mgmt., Reports, My Favorites, and Crew. The main content area displays the profile for Phil Jackson, Master of the vessel BASS000001. A 'Request Training' dialog box is open, showing a training request for 'ADVANCE SAFETY REF (M)' with a proposed date of 17/07/2024. Below the dialog box, the 'Training Requests' screen is visible, showing a table of training requests. The table has columns for Crew IDN, Crew Name, Rank, Code, Description, Status, Proposed Date, Proposed By, and Vessel Name. The table is currently empty, and a message 'Crew training request not found' is displayed above it. The search criteria are set to 'From: 16/07/2024' and 'Status: ALL'.

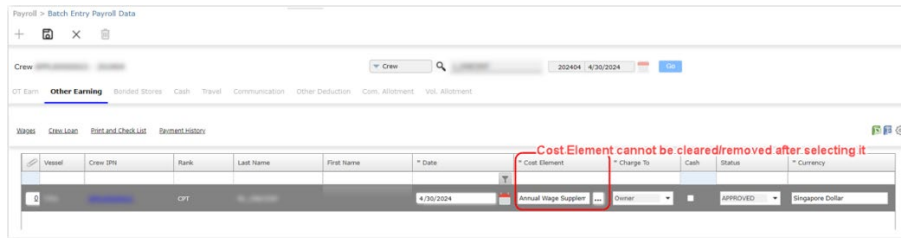
#### 4. Payroll

- ❑ [81731] Fixed an error that returned after selecting a Cost Element with formula in the **Other Earnings** and **Other Deductions** pop-up windows on the **Crew Payroll** screen.

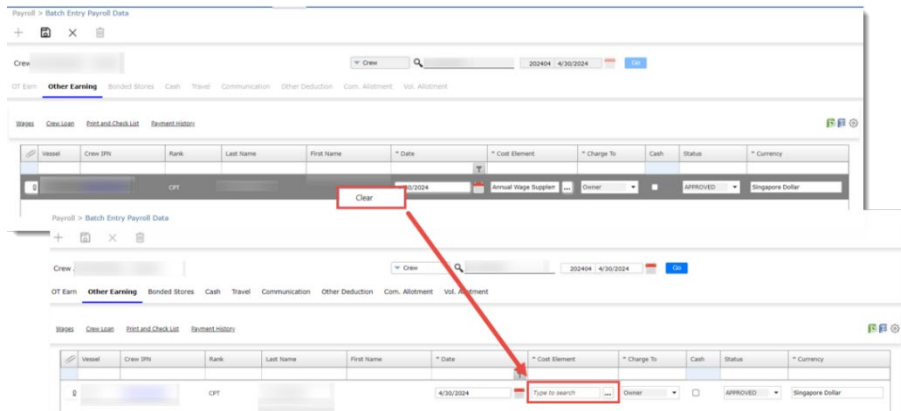
The error also returned when adding a Cost Element with formula to selected crews on the **Other Payments** screen.



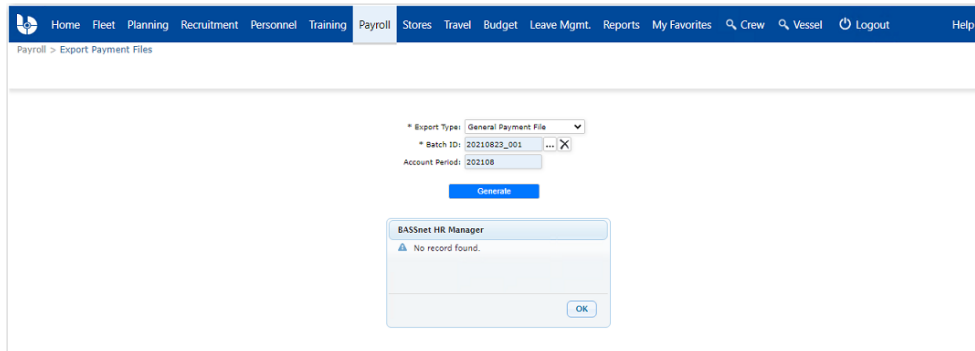
- ❑ [81769] Resolved an issue on the **Batch Entry Payroll Data** screen where users could not remove the selected Cost Element because there was no option to clear it.



A new **Clear** option is now available when right-clicking on any row in all the tabs to revert any changes to the row to the default selections.



- ❑ [82534] Fixed the “No record found” error that returned when generating the General Payment File.



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